



Duquesne Light

Our Energy...Your Power

News Release

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For Release Upon Receipt
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Scammers Targeting Duquesne Light Small Business Customers

PITTSBURGH – A number of Duquesne Light small business customers have reported receiving calls stating that if a payment is not made immediately, their electric service will be terminated. The scam caller asks the customer to call 855-462-8978 to make a payment via credit card. This is not a Duquesne Light number.

It's important for all Duquesne Light customers to take the appropriate precautions to protect themselves from becoming a victim of these scams.

Information to avoid phone scams includes:

- Duquesne Light does not call customers on the day of a scheduled termination for non-payment.
- Duquesne Light does not perform shutoffs on weekends.
- Duquesne Light does not ask customers to purchase any type of pre-paid cards.
- If you are unsure that a call actually was from Duquesne Light, call us back at 1-888-393-7100 to verify.
- Customers suspecting that they may have been targeted by scam artists should contact Duquesne Light and their local police.

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